



# **PRODUCT LAUNCH CANCELLATION**

## **SG021 SHOULDER SUPPORT (JUNE 2025)**

Dear Partners,

Please be informed that the SG021 Shoulder Support, originally scheduled for launch in June 2025, will no longer be released as planned. After a thorough evaluation, the product was found not to fully meet Nefful International's internally established quality standards. As a result, we have made the decision to cancel this launch. Should a revised release schedule be confirmed in the future, a separate announcement will be issued.

At Nefful International, we remain committed to excellence, ensuring every product meets our highest standards before reaching our customers.

Thank you for your understanding and continued support, your trust drives us to keep improving.

We apologize for any inconvenience and appreciate your patience.

Thank you.

05.23.2025

