## PRODUCT PRICES ADJUSTMENT AND EXCHANGE

Dear Partners,

Starting from January 1<sup>st</sup> 2025, Nefful International will adjust the prices of certain products. In line with these price adjustments and to accommodate sales volume metrics, the following changes will also be made to the exchange policy for non-defective items. We kindly ask all partners to take note:

- 1. For products purchased in 2024, exchanges must be completed before the month-end closing date in December 2024. (The closing date will be based on the official announcement.)
- Starting from January 1<sup>st</sup> 2025, the amount payable for exchanges of nondefective products will be based on the newly adjusted prices. If there is a price difference, the difference must be paid.

These price adjustments are necessary due to changes in upstream raw material and production costs. We ask for your understanding and appreciate your continued support of Nefful International products. We will continue to provide high-quality products to our global partners. Thank you!

▼ Scan the QR code below to learn more about the adjusted product prices and FAQ:



USA's Adjusted Product Price List



FAQ

08.26.2024

